

## Social Entrepreneurs Ireland Donor Charter

Our pledge is to treat all our donors with honesty, openness and respect. We will ensure that we are accountable and transparent in every aspect of business, so that donors and prospective donors can have full confidence in every aspect of the way in which we run our organisation.

To ensure that we meet our commitment to our donors and prospective donors we will:

- Provide donors with access to the organisation's mission and financial accounts.
- Make freely available information about those sitting on the organisation's governing board, and that the board will exercise prudent judgement in its stewardship responsibilities.
- Ensure donations will be used for the purposes for which they were given.
- Acknowledge donations in an appropriate and timely fashion.
- In compliance with the Data Protection Act (2003) ensure all donations are handled with respect and confidentiality. Donors can be assured that their right to privacy will be respected, including the right to have their personal details deleted from SEI's mailing lists.
- Inform donors whether those seeking donations are volunteers, employees of the organisation, or hired third party agents and guarantee that any such relationships will be dealt with professionally.
- Provide donors with easy access to the agreed procedures for making and responding to complaints.
- Give truthful and forthright answers to questions you might have about the organisation.

SEI is committed to compliance with the [Statement of Guiding Principles for Fundraising](#).